NELSON CARRERO, JR.

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PROFESSIONAL SUMMARY

Results-driven professional with career-long record of technical operations, health information technology management, and project management success for leading organizations

Proven talent for aligning organization strategy and objectives with established LIS/EMR system management and IT management paradigms to achieve maximum operational impacts with minimum resource expenditures. Success-focused operator with expertise spanning operations optimization, relationship management, team leadership and collaboration, strategic planning, client and vendor management, solutions development, training and development, project scope and definition, technical analysis, troubleshooting, timeline and deadline management, data analysis, sales, and product management. Exceptionally dedicated professional with keen interpersonal, communication, and organizational skills, as well as quality assurance, customer and client support, and in-depth technical expertise.

PROFESSIONAL EXPERIENCE

BIOREFERENCE LABORATORIES, ELMWOOD PARK, NJ, MARCH 2013 TO PRESENT
DIRECTOR, IT
- Direct and lead EMR/LIS products from inception through to completion.
- Handle the definition of project scope, goals, and objectives as part of my duties.
- Play a key role by providing guidance and support to the project team and various vendors.
- Chart the development and maintenance of project documentation through effective utilization of industry standard project management tools and concepts.
- Navigate the coordination and motivation of stakeholders and resources to certify project goals and requirements are met.
- Closely collaborate and liaise with Business Subject Matter Experts, Business Analysts, Engineering Team, and Project Management groups.

BIOREFERENCE LABORATORIES, ELMWOOD PARK, NJ, MARCH 2019 TO MARCH 2023
PRODUCT MANAGER
- Direct and lead EMR/LIS products from inception through to completion.
- Handle the definition of project scope, goals, and objectives as part of my duties.
- Play a key role by providing guidance and support to the project team and various vendors.
- Chart the development and maintenance of project documentation through effective utilization of industry standard project management tools and concepts.
- Navigate the coordination and motivation of stakeholders and resources to certify project goals and requirements are met.
- Closely collaborate and liaise with Business Subject Matter Experts, Business Analysts, Engineering Team, and Project Management groups.

BIOREFERENCE LABORATORIES, ELMWOOD PARK, NJ, JUNE 2015 TO MARCH 2019
TECHNICAL INTERFACE ANALYST
- Drove the implementation of HL7 interfaces between various LIS and EMR systems.
- Cooperated with a wide range of industry partners, including Epic, Cerner, Sunquest, Meditech, SCC Soft, etc.
- Charged with administering a variety of projects simultaneously related to the strategic objectives of the organization.
- Operated as a coach and key team member within a technical and corporate environment.

- Led the design, development, and recommendation of best practices in an IT solution to successfully minimize project timelines.

QUEST DIAGNOSTICS, TETERBORO, NJ, DECEMBER 2011 TO JUNE 2015
EHR PROJECT COORDINATOR
- Spearheaded the implementation of an Electronic Health Record (EHR) in multiple physician practices nationally.
- Facilitated client-specific training on utilization of the EHR in various specialty-based scenarios, leading to a reduction in the amount of additional support required.
- Provided leadership to colleagues in the creation and implementation of a standardized procedure for projects, resulting in streamlined project implementations.
- Carried out the simplification of data into a consumable format, allowing for effective agile decision-making.

MICROCENTER, PATERSON, NJ, OCTOBER 2010 TO DECEMBER 2011
SALES REPRESENTATIVE
- Piloted the development of custom computer systems for usage in various contexts.
- Devised and dispensed effective complete hardware and software solutions to meet or surpass client needs.
- Furnished assistance to customers with a wide range of hardware and software issues, providing advice and information on applicable solutions.

NELTECH, CLIFTON, NJ, SEPTEMBER 2010 TO OCTOBER 2011
OWNER/PC SUPPORT TECHNICIAN
- Cultivated close relationships with a variety of small businesses.
- Conducted the troubleshooting and swift resolution of a variety of network, hardware, and software issues.
- Oversaw the installation and configuration of custom network and hardware solutions.

EDUCATION AND CREDENTIALS

BACHELOR OF SCIENCE (B.SC.) IN INFORMATION TECHNOLOGY, MARCH 2018

Capella University, Minneapolis, Minnesota

Graduated Cum Laude, Dean's List

Specialization in Health Information Technology and Concentration in Project Management

PURSUED BACHELOR OF SCIENCE (B.SC.) IN INFORMATION TECHNOLOGY, 2006 TO 2009

New Jersey Institute of Technology, Newark, New Jersey

Dean's List

PROFESSIONAL AFFILIATIONS

- CERTIFIED LEAN SIX SIGMA WHITE BELT, *Six Sigma*, March 2023
- CERTIFIED SCRUM PRODUCT OWNER, *Scrum Alliance*, July 2020
- PROJECT MANAGEMENT PROFESSIONAL, *Project Management Institute,* July 2020
- Project Management Institute Member

VOLUNTEERISM

- Meals with a Mission, BioReference Laboratories, October 2019
- Rise Against Hunger, BioReference Laboratories, November 2018
- Rise Against Hunger, BioReference Laboratories, December 2017

ADDITIONAL INFORMATION

Technical Proficiencies: Windows, Linux (Ubuntu), Mac OS, servers, routers, LAN, wireless LAN, Microsoft Office Suite, Microsoft Project, Microsoft Access, Postmaster, APIs, HL7, SQL

Interests: Cycling, History, Hiking, Board games, Technology