



PROFESSIONAL SUMMARY

Strategic IT Director with 12+ years driving healthcare technology transformations and leading cross-functional teams in high-growth environments. Proven track record of achieving 90% cost reductions through strategic technology migrations while accelerating product delivery timelines by 40%. Expert in project portfolios with measurable ROI and directing teams of 25+ professionals across complex digital initiatives.

CORE COMPETENCIES

- **Technical Leadership:** Digital Transformation • Cloud Migration • EMR/LIS Integration • FHIR/HL7/EDI
- **Project Management:** Agile/Scrum Methodologies • Vendor Relations • Six Sigma/Lean
- **Healthcare Systems:** Implementation • Data Integration

PROFESSIONAL EXPERIENCE

BIOREFERENCE LABORATORIES, ELMWOOD PARK, NJ, MARCH 2023 TO PRESENT

DIRECTOR, IT

- Achieved 90% reduction in software licensing costs by spearheading migration to modern and effective technologies.
- Led digital transformation initiatives improving system uptime and reducing downtime costs.
- Directed cross-functional teams of professionals including Business Analysts, Engineers, Developers, and Project Managers across multiple concurrent initiatives.
- Charted the development and maintenance of project documentation through effective utilization of industry standard project management tools and concepts.

BIOREFERENCE LABORATORIES, ELMWOOD PARK, NJ, MARCH 2019 TO MARCH 2023

PRODUCT MANAGER

- Directed and led EMR/LIS interfaces from inception through to completion.
- Established standardized project documentation framework improving project delivery consistency.
- Led requirements gathering, scope definition, and implementation for 50+ strategic initiatives, ensuring on-time delivery.

BIOREFERENCE LABORATORIES, ELMWOOD PARK, NJ, JUNE 2015 TO MARCH 2019

TECHNICAL INTERFACE ANALYST

- Architected and deployed 25+ HL7 interfaces across Epic, Cerner, Meditech, and Sunquest systems reducing data errors by 90%.
- Collaborated with major healthcare partners to standardize integration protocols decreasing implementation time by 50%.
- Charged with administering a variety of projects simultaneously related to the strategic objectives of the organization.
- Mentored 12+ staff members as subject matter expert for complex healthcare integrations.

QUEST DIAGNOSTICS, TETERBORO, NJ, DECEMBER 2011 TO JUNE 2015

EHR PROJECT COORDINATOR

- Spearheaded EHR implementations across 100+ physician practices nationally achieving 99% user adoption rate within 6 months.
- Reduced post-implementation support requests by 50% through specialized training programs for diverse medical specialties.

- Provided leadership to colleagues in the creation and implementation of a standardized procedure for projects, resulting in streamlined project implementations.
- Carried out the simplification of data into a consumable format, allowing for effective agile decision-making.

MICROCENTER, PATERSON, NJ, OCTOBER 2010 TO DECEMBER 2011

SALES REPRESENTATIVE

- Generated \$25k+ in custom system sales by developing tailored hardware/software solutions for clients.
- Devised and dispensed effective complete hardware and software solutions to meet or surpass client needs.
- Furnished assistance to customers with a wide range of hardware and software issues, providing advice and information on applicable solutions.

NELTECH, CLIFTON, NJ, SEPTEMBER 2010 TO OCTOBER 2011

OWNER/PC SUPPORT TECHNICIAN

- Built and managed IT consulting business serving 15+ small business clients with 100% client retention.
- Designed custom network infrastructures reducing client downtime by 95% and improving operational efficiency.
- Provided comprehensive technical support including installations and troubleshooting.

EDUCATION AND CREDENTIALS

Certified Lean Specialist | Lean Management, March 2023

Certified Lean Six Sigma Yellow Belt, March 2023

Certified Scrum Product Owner (CSPO), July 2020

Project Management Professional (PMP), July 2020

Bachelor of Science (B.Sc.) in Information Technology, March 2018

Capella University, Minneapolis, Minnesota

Graduated Cum Laude, Dean's List

Specialization in Health Information Technology and Concentration in Project Management

Pursued Bachelor of Science (B.Sc.) in Information Technology, 2006 to 2009

New Jersey Institute of Technology, Newark, New Jersey

Dean's List

TECHNICAL SKILLS

- **Healthcare Integration:** HL7, FHIR, EDI, Epic, Cerner, Meditech, Sunquest, ECW, Orchard
- **Development and Database:** APIs, Microsoft Access, Data Analytics, Salesforce, Integration Platforms
- **Project Management:** Microsoft Project, Agile/Scrum Tools, JIRA, Confluence, Documentation Frameworks
- **Business Applications:** Microsoft Office Suites, Office 365, Advanced Excel, Visio